

**LIABILITY RELEASE, WAIVER, AND AGREEMENT
FOR PERSONAL COMPUTER SUPPORT SERVICES**

Customer Responsibility: You understand and agree that prior to contacting or allowing Wise I.T. to perform diagnostic repair or other services on your computer (’s), it is your responsibility to back-up the data, software, information or other files stored on your computer disks and/or drives. You acknowledge and agree that Wise I.T. shall not be responsible under any circumstance for any loss, damage or corruption of data and/or software.

I _____ own a personal computer (’s) and would like to utilize support services of Wise I.T. for my personal computer (’s).

Support services include:

1. Software installation/removal
2. Hardware installations
3. Check for and remove viruses and spyware/adware from your Computer (’s) or Laptop(’s)
4. Network Installation/configuration
5. Any other preventative maintenance task

I acknowledge that support services provided by Wise I.T. may result in malfunction of certain programs or functions of my personal computer (’s) and acknowledge that this result may or may not occur by the fault of Wise I.T. Knowing and understanding the risk of accepting the support services of Wise I.T. and I assume all responsibility and risk for any damage to my personal computer(’s) that may result from those services regardless. Furthermore, I agree in advance to release, waive, forever discharge, and covenant not to sue Wise I.T, from and against any and all liability for any harm, injury, damage, claims, demands, actions, causes of action, costs, and expenses of any nature that may result from support services I accept for my personal computer (’s).

In signing this release, I acknowledge and represent that I fully understand and acknowledge the content of this Agreement. Further, I understand that I sign this Agreement voluntarily under my own free will further I have not relied on any oral representations, statements, or inducements, apart from the foregoing written statement, have been made. I further state that I am at least eighteen (18) years of age and fully competent to sign this Agreement.

If any legal action, including an action for declaratory relief, is brought to enforce or interpret the provisions of this agreement, the prevailing party will be entitled to reasonable attorneys’ fees, which may be set by the court in the same action or in a separate action brought for that purpose, in addition to any other relief to which that party may be entitled.

_____ day of _____, 20__.

_____ email

printed name

signature